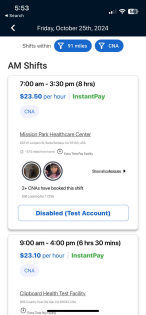
Glossary 

When workers shop for shifts to work on our mobile app, they

see the location of the shift, the duration of the shift, and the pay

rate we’re offering for the shift (along with some other

information). We call this group of data a shift offer [see right].

Workers then decide whether or not they’d like to work the shift,

and they do so by booking it. Workers can then cancel their

booking, or a healthcare facility can determine they no longer

have a staffing need and delete the shift.

We’ve compiled a list of shift offers for you. Every shift offer in

our list was viewed by the worker listed.

Workplaces post shifts onto our app. Every shift they post has a unique shift id. We charge workplaces a flat rate per hour. We pay workers a portion of the charge, and take the rest as revenue.

Please note that each row in the table represents a shift offer. A single shift, on the other hand, might have many offers going to many different workers.

When workers view shifts, our backend generates a "shift offer", i.e. a rate we're offering the worker at a specific moment in time. This abstraction means that every row in the data table represents a view, rather than a shift.

You can think about every row as a view with a specific pay rate we're offering to a specific worker. That offer is either claimed or not claimed. It can then be subsequently canceled, no showed, or worked.

| **label** | **type** | **definition** |
| --- | --- | --- |
| shift\_id | string | Unique identifier for a shift. |
| worker\_id | string | Unique identifier for a worker. |
| workplace\_id | string | Unique identifier for a workplace. |
| shift\_start\_at | isodate | Time shift starts (UTC). |
| shift\_created\_at | isodate | Time shift was posted to the marketplace (UTC). |
| offer\_viewed\_at | isodate | Time worker viewed the shift offer (UTC). |
| pay\_rate | float | Hourly rate offered to worker for the shift. |
| charge rate | float | Hourly charge per labor hour at a facility |
| duration | float | Duration of shift in hours. |
| slot | string | Timeslot of shift (NOC == overnight). |
| claimed\_at | isodate | Time shift was booked by worker (UTC). |
| canceled\_at | isodate | Time shift was canceled by worker (UTC). |
| deleted\_at | isodate | Time shift was deleted by workplace (UTC). |
| is\_ncns | boolean | Worker was a no call no show, i.e. didn’t show up for the shift and did not cancel. |
| is\_verified | boolean | Worker worked shift. |